

## TeamSTEPPS®: Tools to Improve Team Effectiveness



## Presented by: Jacqueline Stout-Aguilar PhD, RN, CNE, TeamSTEPPS® Master Trainer

**Monday, September 24, 2018** 1000 – 1015 TNA D9 Business Meeting 1015 – 1430 TeamSTEPPS® Training

Texas Nurses Association, District 9 Arena Tower 2, 14<sup>th</sup> floor 7324 Southwest Freeway, Houston, TX 77074 Parking available in attached garage for a fee

## Light Refreshments Provided Cost: \$20 for TNA members / \$35 for non-TNA members

TeamSTEPPS® is an evidence-based program aimed at optimizing performance among teams of health care professionals to enable them to respond quickly and effectively to whatever situations arise.

**Desired Learning Outcome Statement:** Registered Nurses will increase their knowledge by actively participating in the discussion about tools and best practice strategies in communication and teamwork between patients, nurses, physicians and other healthcare providers, which will result in improved patient satisfaction, better patient outcomes and interdisciplinary/interprofessional team effectiveness. They will indicate their intent to change practice on their post activity evaluation tool.

## You must be present for the entire presentation to obtain credit. This activity provides <u>4.0</u> CNE contact hours.

The planning committee members and presenters/authors/content reviewers of this CNE activity have disclosed no relevant financial relationships related to the planning or implementation of this CNE activity

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